



SRM ASSOCIATES
Commercial Real Estate Development

September 4, 2007

Don Copeland
Owner
ARIZONA AEROPAINTING
4710 North Lear Drive
Eloy, AZ 85231

Re: N12AS

Dear Don,

Please accept this letter as an expression of my sincere gratitude for the incredible job you and your team did in painting my airplane. It is my belief that you should refer to your service as "artisan exterior rehabilitation". You went well beyond a typical paint job. Every time I look at the airplane I notice another detail you addressed in the interest of a flawless exterior appearance. Beyond the stainless hardware, the chrome work, the door jams and door interior, the exterior window sealing, the door and window interior seals, the brake line keepers, the abrasion boot application, the dent repair, etc. one of the unexpected details I was very pleased to see was those darned "courtesy light" lenses under the wing that I brought to you black with age and which you returned like new. While the details are most impressive to me I can't overstate the skill with which you adapted my desired scheme from my sketch to reality while drawing upon your years of experience to help guide me. Last but certainly not least the paint application and taping appears flawless.

I am compelled to write this letter because it is rare in today's world that one can truly hand your plane over to a service provider and feel confident that a professional will take better care of the details than I would myself, and you and your team did just that. I came with high expectations given the referrals I received and you met and exceeded them.

Please pass along my thanks to Shar, Chris, Orlando and Daniel for the pride they obviously take in their work. Yours is a tough job and you have escalated it to an art. Needless to say I would be pleased to serve as a reference to anyone looking for a quality "artisan exterior rehabilitation".

Best Wishes to all.

Regards,


Scott Newman